

# Michael Wyatt

Hiram, GA 30141

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## Professional Summary

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I am an experienced IT professional, proficient with a multitude of software, hardware, and networking technologies.

I have hands-on expertise in network security, infrastructure deployment, and cloud management.

If given the opportunity, I can be a key contributor to your company.

Willing to relocate: Anywhere

## Work Experience

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### Network Administrator

The Carter Center-Atlanta, GA

September 2023 to Present

- Set up and managed multiple Cisco Firewalls across various locations using Firepower Management Center (FMC)
- Oversaw network infrastructure, including servers, switches, and Azure cloud environments, ensuring efficiency and security
- Deployed and maintained high-availability VPN equipment, allowing users to hairpin in for secure remote access.
- Developed and implemented scripts to automate routine network administration tasks, improving operational efficiency.
- Led network upgrades, ensuring minimal downtime and performance enhancements.
- Managed security policies, monitored network activity, and performed threat mitigation as needed.
- Performed regular network audits to identify vulnerabilities and implemented necessary patches and updates
- Configured and optimized network devices for maximum performance and reliability
- Monitored network traffic using tools such as Wireshark to troubleshoot issues and ensure optimal performance
- Created detailed documentation of network configurations, troubleshooting procedures, and standard operating procedures (SOPs)
- Migrated legacy systems to modern networking technologies such as SD-WAN or cloud-based solutions
- Determined bandwidth requirements by analyzing user needs and conducted capacity planning accordingly
- Demonstrated expertise in configuring VLANs, ACLs, and routing protocols (e.g., OSPF, BGP) to optimize network performance
- Implemented network monitoring tools via Docker (Prometheus, Grafana, Node exporter, etc.) to proactively monitor server workloads and monitor bandwidth for any traffic anomalies.

### Desktop Administrator

Vista Metals Georgia-Adairsville, GA

August 2018 to September 2023

- Managed users, created/reset passwords, and assigned permissions via Active Directory, Google Admin, and Office 365.
- Installed & configured networking equipment, including Cisco switches and Dell servers.
- Provided support for desktops, copiers, tablets, phones, and industrial scale systems.
- Obtained expertise in VLAN, DHCP, TCP/IP, VPNs, and various OS environments (Windows, Linux, RHEL, VMware).
- Diagnosed and resolved IT support tickets efficiently, ensuring seamless system performance.
- Maintained network security through malware protection and Sophos antivirus solutions.
- Resolved network connectivity issues by troubleshooting LAN/WAN connections and configuring TCP/IP settings
- Maintained inventory of hardware assets including computers, monitors, keyboards, mice, etc
- Provided remote support using tools like Remote Desktop Protocol (RDP) or virtual private networks (VPNs)
- Provided guidance to end-users on best practices for data backup and recovery procedures

## Education

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### **Computer Information Systems (Bachelor's)**

Shorter University-Rome, GA

September 2014 to May 2018

## Skills

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- Network Upgrades & Maintenance
- Meraki
- - LAN/WAN Networking
- VPN
- Active Directory
- TCP/IP
- Azure Administration
- Network Monitoring & Security
- DNS
- Docker
- DHCP
- Scripting & Automation
- VMware & Hypervisors
- Office 365 & Google Workspace
- VPN Configuration & Management
- Cisco Firewalls (FMC, FTD)
- Windows Server & RHEL